



QUALITY MANUAL

**Business  
Management  
System**



## Quality Objectives

Measurable objectives are established at relevant levels of the organization.

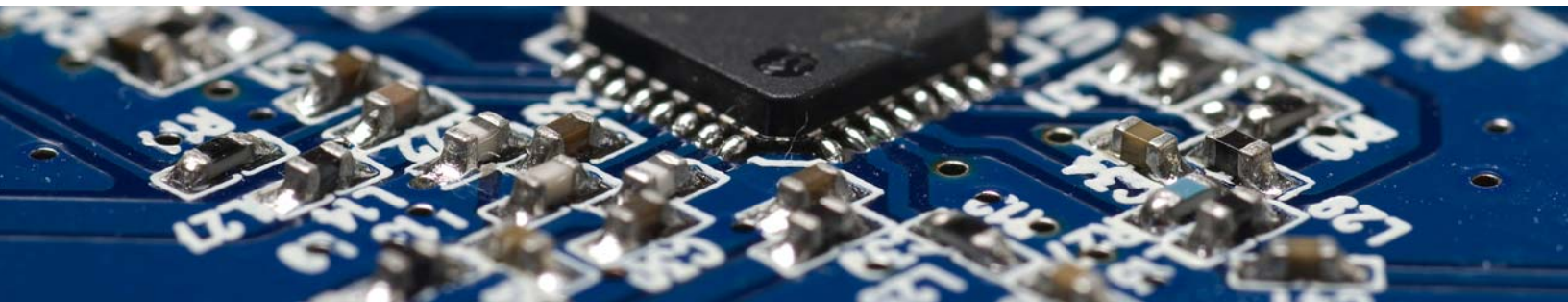
Objectives are established to monitor

Customer satisfaction

Product conformity

Process performance and improvement

Specific objectives are reviewed as part of the MaxLinear Business Review and Improvement programs.



MaxLinear was established in September 2003 and is headquartered in Carlsbad, California.

MaxLinear is the first company to deliver the triumvirate of best performance, lowest power and smallest size, in its TV tuner solutions enabling television on devices ranging from mobile phones and computers to set-top boxes and automobiles.

MaxLinear Corporation is committed to providing a competitive technological advantage for our customers – and their customers – which will create revolutionary changes in the way TV is experienced by end users.



This manual provides an overview of the MaxLinear Corporation Business Management System. The policies, objectives and processes described herein are supported by additional documentation where appropriate.

The Business Management System applies to all activities related to the design, development and manufacture of integrated circuits.

*Note:* The manufacture and test of MaxLinear products are outsourced to subcontractors who are certified to ISO9001.

The Business Management System includes all requirements of ISO 9001:2008

## Business Management Principles

**Customer Focus** – Our main consideration is our customers' current and future needs. MaxLinear's Business Management System is designed to allow us to meet customer requirements and enhance customer satisfaction.

**Leadership** – The MaxLinear Management Team provides the direction for the organization and encourages the involvement of all employees.

**Involvement of People** – Our employees are our essence, and their abilities provide an essential contribution to the achievement of our objectives.

**Process Approach** – Identifying and understanding our business processes allows us to evaluate process performance and effectiveness.

**System Approach to Management** – Our efficiency and effectiveness is improved by identifying, understanding and managing a system of interrelated processes.

**Continual Improvement** – Continual improvement is a permanent objective of the MaxLinear Business Management System.

**Factual Approach to Decision Making** – Data from our processes is collected and analyzed to allow us to make effective decisions.

**Mutually Beneficial Supplier Relationships** – Both MaxLinear and our suppliers create value by developing mutually beneficial, interdependent relationships.

## Quality Policy

We are committed to providing Total Customer Satisfaction with continuous improvement of our Business Management Systems by:

**Envisioning** market conditions and understanding our customers' needs and requirements for their continued success.

**Empowering** our employees to be innovative and take the initiative to solve complex customer requirements.

**Excelling** in our efforts to remain at the forefront of Communications IC technologies and providing the best solutions for our customers.

## Environmental Policy

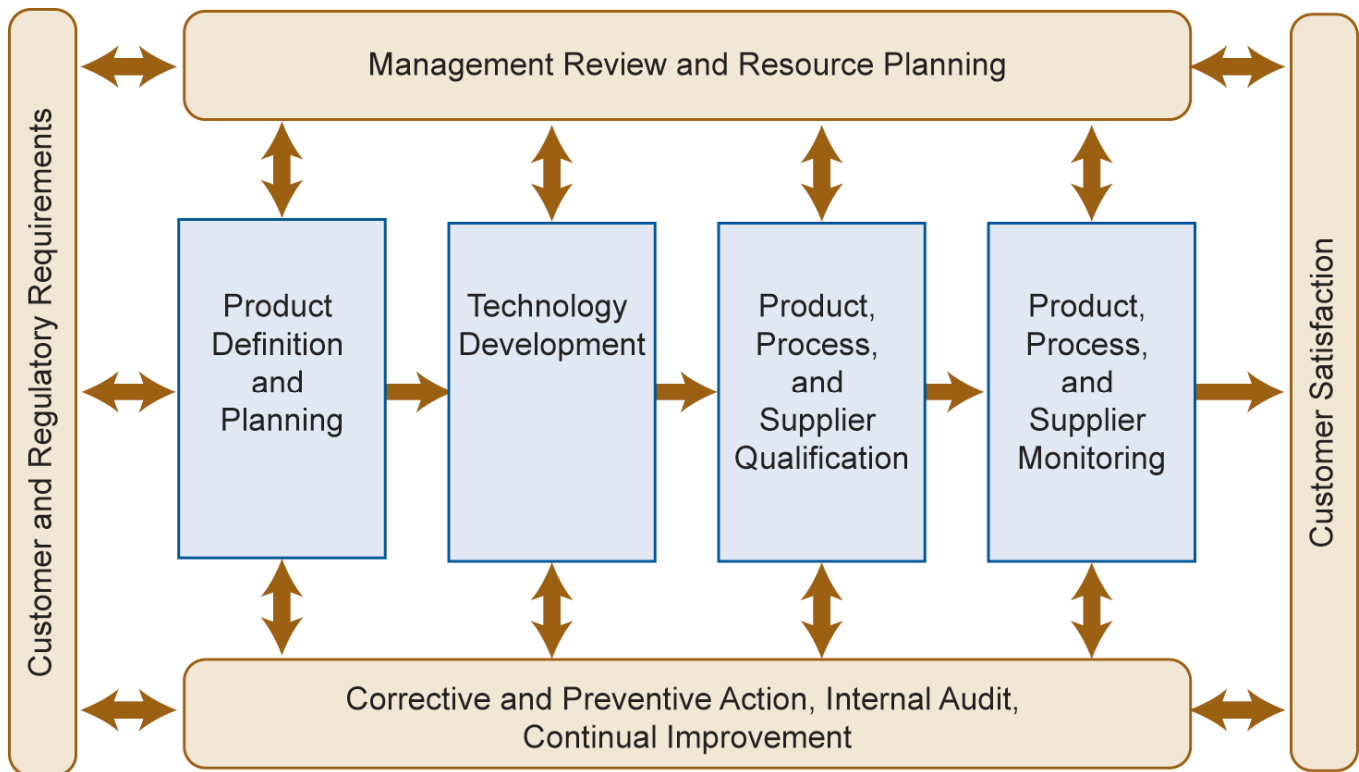
We are committed to being a “Green Partner” in sustaining the environment by:

**Providing** products to our customers that use approved environmentally friendly materials.

**Preventing** pollution by minimizing waste and promoting recycling of reusable materials.

**Providing** customer satisfaction through compliance to global environmental regulations as they relate to our products and services.

## MaxLinear Process Map



Key Business Processes	Document No.
Sales System Map	SLS-00-0001
New Product Introduction Procedure	NPI-00-0001
Supplier Selection and Qualification	OPS-00-0001
Supplier Management	OPS-00-0002
Qualification and Reliability	BMS-00-0006
General Purchasing	OPS-00-0003
Engineering System Map	ENG-00-0001
Production Test System Map	PRD-00-0001
Supply Chain Management	OPS-00-0006
BMS Documents	Document ID
Document and Data Control	BMS-00-0002
Product / Process Change Control	BMS-00-0003
Records Control	BMS-00-0004
Control of Non-conforming Product	BMS-00-0005
Corrective and Preventive Action	BMS-00-0008
Internal Audit	BMS-00-0009

Process inputs, outputs and responsibilities are defined in the documents referenced above.

Criteria for ensuring the effective operation and control of these processes are identified by the process owners and form an integral part of the objectives. Supporting documents and records are developed as required.

**MaxLinear Corporation**  
BMS-00-0001 Rev. 0.0  
BMS Manual